

QUEST PONSONBY ENVIRONMENTAL MANAGEMENT STATEMENT



Quest Ponsonby considers environmental management to be of high importance when it adds to the enhancement of a successful and sound business practice. At Quest Ponsonby we are dedicated in our efforts to maintain and uphold all ecological, community and economic procedures.

Adherence to legislation and regulations is of particular importance and Quest Ponsonby ensures high-quality judgment in situations where legislation does not exist.

Quest Ponsonby commits to:

Qualmark's, "Responsible Tourism" program as a framework for business to:

- Increase and promote responsible tourism practices
- Maintain efficiency of energy, water and waste to further reduce environmental impact
- Decrease greenhouse gas emissions
- Increase awareness among staff members of our environmental practices and procedures
- Implement environmental practices in our decision making

Quest Ponsonby maintains success of environmental management by adhering to the following procedures:

1) Energy efficiency:

- Continued practice of energy audits
- Regular monitoring of energy consumption
- Guest/s option to re-use towels on a daily basis.
- Heated towel rails not provided
- Power key card system available in each apartment
- Energy efficient appliances provided in each apartment

2) Water consumption:

- Regular monitoring of water consumption.
- Dual flush toilet facilities in each apartment
- Outdoor hosing restricted to a minimum

3) Staff education:

- Monthly staff meetings include discussions of environmental management procedures
- Staff members encouraged to advise guests of our recycling options
- Staff members educated on Quest Ponsonby's intention to save on water and energy consumption

4) Guest involvement:

- Information is available in each apartment, advising guests of their option to support environmental procedures during their stay
- A Quest Ponsonby Environmental Management Statement along with recycling options is included in the compendium in each apartment

5) Supplier procurement:

- Product information from our chemical suppliers allows Quest Ponsonby to purchase and use chemicals that are eco-friendly
- Excess packaging is removed by suppliers where possible
- Only waste management companies that offer recycling alternatives receive our business
- Disposal of cardboard waste is managed professionally